

PRESENTERS



Claire Leadbetter, Ministry of Housing and Urban Development, Wellington

Claire leads the policy team at the new Ministry of Housing and Urban Development, who are working on the policy changes for the Residential Tenancies Act Reform, Healthy Homes Guarantee Regulations, and other changes to the Residential Tenancies Act. Proposed changes intend to clarify the law around tenant liability for damage, unlawful residential tenancies and metamphetamine contamination. She has worked in the housing policy area for 10 years, including a stint as a Private Secretary in a Minister's Office and time at Housing New Zealand Corporation. Claire has also previously worked in the project management office for a major public sector construction project.



Lofi Talimalo, Ministry of Business, Innovation and Employment, Auckland

Lofi has been involved in the tenancy sector for 16 years, first as a Tenancy Mediator for 11 years where she trained new mediators, and coordinated and delivered public education for landlords and tenants. She has been in her current Senior Engagement Advisor role specialising in stakeholder engagement for over five years. Lofi is part of a team that provides information and education on tenant, landlord and unit title owners' rights and responsibilities through multiple communication channels. She works with both tenant and landlord industry groups, such as the New Zealand Property Investors' Federation and the Tenants' Advocates Network, and currently leads the information and education Pacific engagement strategy.

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